

Medical Home Measurement

Two Types of Conceptualization and Measurement

Medical Home has been conceptualized and measured in two distinct ways: (1) Practice Structure and (2) Patient/Family Experience. The Practice Structure approach focuses on the specific steps that a physician and practice must complete in order to establish a medical home. The Patient/Family Experience approach focuses on how a patient's care is perceived by the patient and/or family.

Physician's Practice Connections – Patient-Centered Medical Home (PPC-PCMH)

The National Committee for Quality Assurance (NCQA), in cooperation with American College of Physicians (ACP), American Academy of Pediatrics (AAP), and American Osteopathic Association (AOA), created a method to evaluate a practice on its implementation of the medical home. Practices are evaluated on nine standards, each of which is comprised of elements that are specific, measurable steps:

- Access and Communication
- Patient Tracking and Registry Functions
- Care Management
- Patient Self-Management Support
- Electronic Prescribing
- Test Tracking
- Referral Tracking
- Performance Reporting and Improvement
- Advanced Electronic Communications

Patient-report of Medical Home using Two National Surveys

The Child and Adolescent Health Measurement Initiative (CAHMI), in collaboration with the Maternal and Child Health Bureau and the National Center for Health Statistics, used the questions included in two national surveys—the National Survey of Children with Special Health Care Needs and the National Survey of Children's Health—to develop a medical home measure based on patient report of medical care services. Using the AAP Guidelines on the 37 desirable characteristics of a medical home, CAHMI and collaborators used items from the two nationally representative surveys to develop a measure that would show the patient experience of having a medical home using the following seven components:

- Accessible
- Family-Centered
- Continuous
- Comprehensive
- Coordinated
- Compassionate
- Culturally Effective